

Voice Mail on Verizon FiOS Telephone Service

How to Set Up & Access Voice Mail

Instructions for setting up and accessing Voice Mail are in the Welcome Packet received during your Verizon Transition. They are in the booklet labeled “How to use your Wi-Fi, Remote and Voice Mail”.

To Set Up Your Voice Mail:

Dial *86 from your Home Phone and follow the prompts.

To Access Your Home Voice Mail:

Dial the Access Number in your Confirmation Letter. Your Confirmation Letter is an Email you received shortly after placing your order and receiving your installation date. If you do not have email, the Confirmation Letter may possibly have been mailed to you via USPS.